Troubleshooting

Website Content Version 1.0 Updated 8 October 2026

Answers to the most common questions when editing your website.

Troubleshooting

Why aren’t my changes visible?

Try a hard refresh (Ctrl+Shift+R). Also check that you clicked Save after editing.

Why isn’t my logo updating?

Browsers cache logos. Clear cache or open the site in a private window.

Why aren’t featured properties showing?

Open the property in the CRM and make sure the star icon is enabled and the status is Approved.

How do I change the company phone number?

Update it in Website Content Header and in each city under Cities. City numbers override the default.

Why isn’t my favicon appearing?

Favicons are aggressively cached by browsers. Wait a few minutes or test in an incognito window.